

## ROXBOURNE PARK USER QUESTIONNAIRE – COMPLAINTS, COMMENTS AND SUGGESTIONS

		Comments	Action/Reply	Who by	When
1	Wild wooded area	Don't interfere with it – leave it as it is			
		Gritted path			
	Yeading	Kill off knotweed	Council are treating this	Council	
	brook side	Path not safe to walk on			
	and Yeading Brook itself	Gets smelly and very dirty – bad for dogs	Some new builds have been plumbed in wrong		
		Path was 8-9 feet wide when first cut, though now only single file in places			
		Overgrowth on path near brook			
2	Car parking	Gates opened as and when resident feels like it. Used to be 7am			
		Used to be open at 7am, now 8am. Sometimes opened to let wife out, then relocked			
		? automatic barrier	11/11 Gerry spoke to Phil – he is pursuing this with the council		
		Gate shut too early, leave till 7:30pm			
		No spaces when school parents park there			
		Stop school using it, they have their own.			
		Fencing around car park, for safety of dogs/children			
		Road to car park often impassable at school opening and closing times			
		School should not use car park			
		Weekend football and school events- no parking available			
3	Park benches	Renovate those on Brook side of cricket pitch, missing planks			

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		Replace those down to Roxbourne Railway, bases still there (?)			
		“disappeared” and vandalised over the past 15 years			
		Too few and none at all in middle bit			
		More benches needed towards steam trains. Elderly people from Field End Road can walk no further as there are no resting places.			
		Make existing benches fit to sit on			
4	Nature reserve	Keep grass shorter in summer so dogs can run there rather than in main park			
		Maintenance of pond			
		Pond clay coloured since dredging, return to normal			
		Reprint information leaflets			
		Handrail down steps			
		Nature reserve should not be developed at all			
5	Gates	Swing gates at ALL entrances for child/dog safety			
6	Wildlife	Bird boxes, bat boxes			
		Remove crazy golf, plant wildflower meadow			
		Hedge to replace fence at golf			
		Fruit trees, berries for birds			
		Summer bedding flowers			
7	Grass areas	Waterlogged, excess mud			
8	Cricket	Organise community cricket			
9	Clubs	Provide wooden gazebos for book clubs			
10	Schools	Involve with nature trails etc			

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		Taking children from Roxbourne School to see nature reserve and brook –happy to use and support			
11	Street lighting	Doesn't come on in mornings (dog walk @ 6am)			
		No street lights (?)			
12	Bins	Overflowing – household rubbish. Empty more often?			
		Clearing bins/rubbish			
		Notice prohibiting food waste			
		More dog mess bins	Being removed – more general bins going in	28/11 Gerry speak to Council	Before 10/1/16
		Improve access to dog bin near scout hut, cut down nettles, short path	Being removed – more general bins going in	28/11 Gerry speak to Council	Before 10/1/16
		Needed near pavilion and railway			
		More poo bins	Being removed – more general bins going in	28/11 Gerry speak to Council	Before 10/1/16
13	Crazy golf	Would be a great day out with family!			
14	Access	Slope by scout hut too steep for wheelchairs and disabled			
		Paths around railway			
		Not all paths are well maintained			
		Only go for a walk when other people are around eg Sat/Sun mornings			
		Alleyway from Castleton Rd often pools of water, difficult without wellies			
		Do not make it an urban park with no freedom			
15	Signage	At major junctions etc			
16	Pavilion	Put to some use.			

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		Toilets/café at weekends for football			
		Lack of access to toilets			
		Lack of toilets			
		Drinking water			
		Love to get pavilion used properly, not vandalised.			
17	Dogs	Too many dogs off leash, children reluctant			
		Dog walkers – dogs off leash, run everywhere. ?designated enclosed area for dogs?			
		Dog walkers love the park as it is – do not change			
		Dog walkers must pick up their dogs mess and keep them under control (jumping up)			
		Dog waste not always picked up by dog walkers			
		Too many business dog walkers, too many dogs, not able to watch them all.			
		Should be on leads in car park, danger to themselves and others, could cause accidents, run wild while carers chat			
18	Vandalism and graffiti	On signage and buildings			
19	Cyclists	Should not be encouraged to ride on the paths	This is contrary to a bye law	28/11 Gerry clarify law with Council	Before 10/1/16
		Speed cycling around main field, especially Saturdays, danger to other park users	This is contrary to a bye law	28/11 Gerry clarify law with Council	Before 10/1/16
20	Drains	Maintenance of drains			

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		Comments	Action/Reply	Who by	When
21	Council staff	Drive vans on grass not on paths, cutting up grass, not repaired			
		Crews taking too long over breakfast between arrival and 8ish, should be 10 minutes “tea break”. Therefore work is skimped, especially rubbish collection. Short-changed by “40 hours per annum”.	28/11/15 We have noticed a marked improvement with some new crews, but this needs to be maintained and built upon	Gerry to send email to Council noting improvement.	Before 10/1/16
22	Changes	Important to get the balance right between improving and spoiling the park	No action	-	-